ABSTRACT OF THE DISCLOSURE

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A positional information management system according to the present invention comprises: a card carried by a user in a hotel and having a tag IC for storing a tag ID; a plurality of detectors each having a detector ID and being installed in the hotel, for detecting the tag ID via transmittance from the tag IC, the tag ID and the detector ID being transmitted; recording device for recording a pair of the tag ID and the detector ID, and a time at which the detector has detected; and positional information management device including the recording device, for managing positional information of the user, base on the pair and the time. Positional information of the users in the hotel or in the various hotel facilities can be obtained by the present invention.